



<u>Committee and Date</u> Joint Member Board for Health and Wellbeing in Shropshire 23 November 2009 10.00 a.m.
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<u>Item</u> 5

INTEGRATED PERFORMANCE MANAGEMENT

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Introduction

This brief report provides an update on the development of an integrated performance management framework for health and care.

This is necessary to enable the Joint Member Board to receive regular information on progress, outcomes and activity, to inform their oversight of the work programme for Joint Commissioning.

This report is linked to the Joint Strategic Needs Assessment – which is a yearly update on key outcome areas, providing the data required to track the changing needs of the people of Shropshire and the impacts of health and care services commissioned on their behalf.

The attached sheet shows the areas that will be included for consideration as part of the integration of performance reporting and management.

This is subject to further more detailed work between the Performance and Finance teams at the Council and PCT, particularly in terms of best use of existing systems to capture, collate and analyse the data required.

When the systems are established to integrate the information it is proposed that a 'dashboard' will be used (mapped out in the attached sheet) to hold and present the key data. This will facilitate the analysis of the information by key partners and partnership boards.

The dashboard is in draft form and suggestions are welcomed about the content or use of this model.

Developing an Integrated Performance Dashboard – Joint Commissioning

PARTNERSHIP PERFORMANCE

Comprehensive Area Assessment:

- Key findings – [annual](#) assessment
- Flagged areas

Local Area Agreement and Indicators:

- Key indicators for health and social care
- [Quarterly](#) updates on indicators

Local Public Service Agreement (LPSA):

- LPSA ended March this year
- Key findings from [final report](#) for information and analysis

Community Strategy Evidence Base and JSNA

- [Horizon Scan](#)
- Any other key updates

Competencies: Partnership Working - [Quarterly Updates](#)

QUALITY AND EXPERIENCE

Patient/service user experience and feedback

Indicators to be confirmed eg PALS, complaints, survey updates
Also updates on community involvement eg. CINCH/citizens surveys and other public representations

Quality and Safety – including Safeguarding

Indicators from range of contract monitoring to be confirmed

Use of Resources

Integrated financial areas of reporting to be confirmed

KEY HEALTH OUTCOME AREAS:

PCT Strategic Plan: World Class Commissioning:

Key Outcome Measures available [annually](#):

- Health Inequalities: Life Expectancy and Mortality
- Smoking: Rate of Quitters
- Coronary Heart Disease: Control of Blood Pressure
- Stroke: Proportion receiving scan within 24 hours
- Childhood Obesity: Reception Year and Year 6
- Alcohol: Rate of Alcohol Related Hospital Admissions
- Dementia (GP Registers compared to prevalence)
- End of Life Care: Place of Death

Strategic Plan Priority Areas

- Level 5 Committee Updates collated [Quarterly](#)

PROGRAMME AREAS

- [Quarterly updates](#) collated from various sources:

- Transforming Social Care – activity update
- Ludlow Programme Board Status Report
- Mental Health / Shelton Programme Status Report
- Children's Trust Programme Status Reports
- Continuing Healthcare Purchasing Status Reports
- Integrated Workforce Programme Status Reports
- Carefirst Integration Project Update
- Individual Budgets – Update
- Partnership Board/LIT/Commissioning Groups
Activity and Progress Updates on key areas

